

**Complaints Concerning  
MYcroSchool Personnel**

**MYCROSCHOOL JACKSONVILLE POLICY NO. 1301**

**DUVAL MYCROSCHOOL OF INTEGRATED ACADEMICS AND  
TECHNOLOGIES, INC.**

It is the policy of Duval MYcroSchool of Integrated Academics and Technologies, Inc. (“MYcroSchool Jacksonville”) to manage complaints from parents, students or patrons, against its employees through a well conceived, established and objective process. Every effort will be made to resolve problems early and informally at the earliest possible stage. Established procedures shall be readily accessible to the public.

**DATE OF ADOPTION BY THE BOARD: February 21, 2013**